

PRESS RELEASE

PARCEL LOGISTICS WITH NEW NAME, BUT IN OLD COLORS

Budapest 2018.04.09. - The subsidiaries of Austrian Post in the Central and Eastern European region will be represented in the parcel delivery market with a unique name and image in the future. The initiative also changed the life of the Hungarian company, so trans-o-flex Hungary Kft. transports packages, under a new company name, Express One Hungary Kft., from 9. April 2018. The company is in favor of developments and innovations, as it tackles the challenges of previous years in response to innovative solutions.

"We are proud of being part of the Austrian Post family for more than 10 years by working with parcel logistics providers who share the common principles of the group, openly and innovatively participate in the implementation of regional business policies. We want to continue to stay number one logistic service provider of our partners, which we will achieve in the future with a unified brand name and image," said Péter Pesztericz, Managing Director of Express One Hungary. **Trans-o-flex is available for consignors under the brandname of Express One Hungary from 9 April 2018.** Behind the name change, the subsidiaries in the Central and Eastern European region are striving to being unified in one brand, as Express One in the future, with strengthening the commitment of Austrian Post's subsidiaries not only on their local markets, but also providing outstanding service levels to their clients in cross-border transports as well.

The main area of activity of Express One Hungary was the B2B segment for a long time, but thanks to the expansion of e-commerce, the ongoing developments of the last few years also met B2C requirements. The volume growth is close to 20% year on year, which resulted delivery of nearly 7 million packages last year.

The largest investment in 2017 was the expansion of the central HUB in Budapest and the successful installation of a new automatic sorting system, which accelerated the number of packages that can be processed during the night shift. This year will be the year of IT developments – this could not be proved better than the fact that the company started the new **Chatbot system** in March, which, according to current trends, offers quick and easy automatic information to private consignees. Chatbot is currently available on Facebook Messenger, Viber and via the corporate website. The goals of 2018 include the further development of the ERP system, the integration of electronic invoicing, and the introduction of a new on-line parcel stamp surface for private shippers.

Further information:

EXPRESS ONE:

Our company is a subsidiary of the Austrian Post with stable international background, one of the most important domestic courier service provider in next day guaranteed delivery. Our predecessors were present on the domestic market already in 1997 and have established our success with their continuous development. Within a guaranteed time, we will forward documents, merchandise and other items to our customers in a hub and spoke network. Besides the standard, less than 40kg weight addressable and individually identifiable hand-movable packages, our company undertakes the delivery of palletized goods within the same network.

More than 450 couriers are responsible for delivering 30,000 domestic and import consignments daily.